SproutAbout.

Quick Reference Guide

Audience: Families.

Purpose: Learn how to manage notification settings for your device and in the **SproutAbout** app.



LEARNING CARE GROUP'S FAMILY OF BRANDS











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iOS Notification Settings.

1

To access notification settings on your iPhone, open the **Settings app** (A) from your home screen or app list. Scroll down and tap **Notifications** (B) in the Settings app.



2

On the Notifications screen, scroll down and tap **SproutAbout** (A). Ensure that **Allow Notifications** (B) is toggled on for SproutAbout. Other settings can be customized to your liking on this screen.







Android Notification Settings.

1

To access notification settings on your Android phone, open the **Settings app** (A) from your home screen or app list. Tap **Notifications** (B) in the Settings app.



Tap **App settings** (A) to view a list of all apps on your phone. Scroll down and tap **SproutAbout** (B) to modify SproutAbout notifications settings.





Android Notification Settings.



Ensure that **All SproutAbout notifications** (A) is toggled on. Other settings can be customized to your liking on this screen.





SproutAbout Notification Preferences.

1

2

To access the Settings screen in SproutAbout, tap the **Menu** (A) button in the top right corner and then tap the **Settings** (B) button from the list of options.



Scroll down on the Settings screen to view the **Notification Preferences** (A) section.

Quick Note: Make sure to turn on SproutAbout notifications in your phone's settings, otherwise you won't be able to view Notification Preferences (B) in the app.





SproutAbout Notification Preferences.

3

4

In the Notifications Preferences section, you can turn on/off the following push notifications:

- a) Check-In/Out & Transfer
- b) Messages & Bulletins
- c) Activity Updates
- d) Care Updates

Tap the **Turn On/Off** (A) button on the right side of each feature to turn the push notifications on or off.





Turning on **SMS Alerts** (A) will allow SproutAbout to send text messages when important bulletins are sent to your child's school.

This is only available for Legal Guardians.



5

Add your **mobile number** (A) to receive SMS Alerts and tap the **Save** (B) button to save your changes.

Quick Note: Phone numbers must have 10 digits to be valid.

If you leave the screen without saving, a pop-up alert appears. Tap the **Discard Changes (c)** button to delete your updates or the **Cancel (D)** button to continue editing.

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