

Quick Reference Guide

Audience: Families.

Purpose: Learn how to **manage notification settings** for your device and in the **SproutAbout** app.

LEARNING CARE GROUP'S FAMILY OF BRANDS

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iOS Notification Settings.

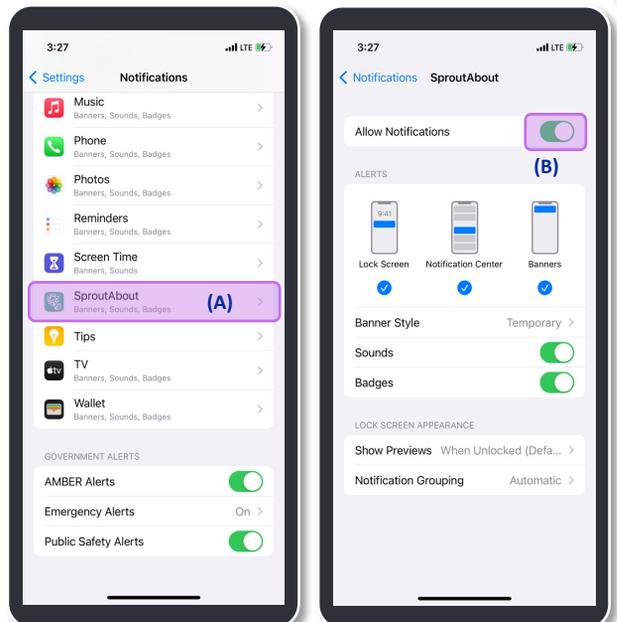
1

To access notification settings on your iPhone, open the **Settings app (A)** from your home screen or app list. Scroll down and tap **Notifications (B)** in the Settings app.



2

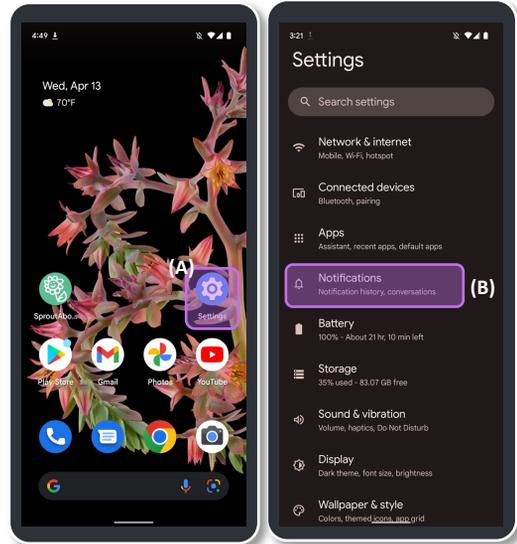
On the Notifications screen, scroll down and tap **SproutAbout (A)**. Ensure that **Allow Notifications (B)** is toggled on for SproutAbout. Other settings can be customized to your liking on this screen.



Android Notification Settings.

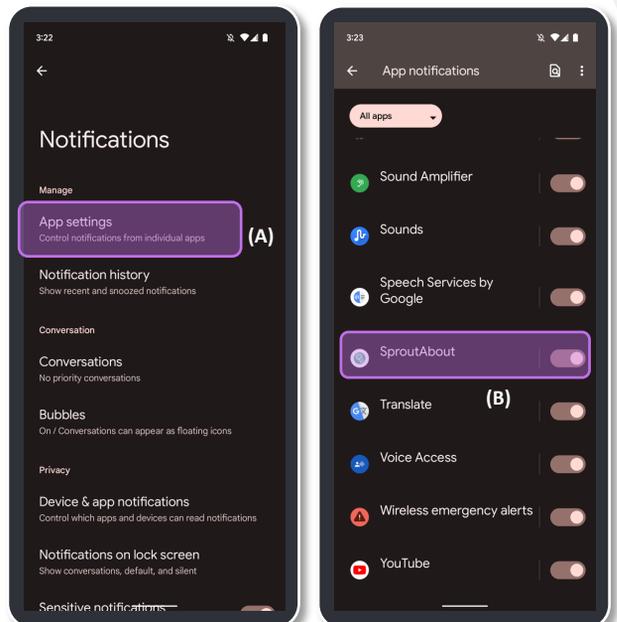
1

To access notification settings on your Android phone, open the **Settings app (A)** from your home screen or app list. Tap **Notifications (B)** in the Settings app.



2

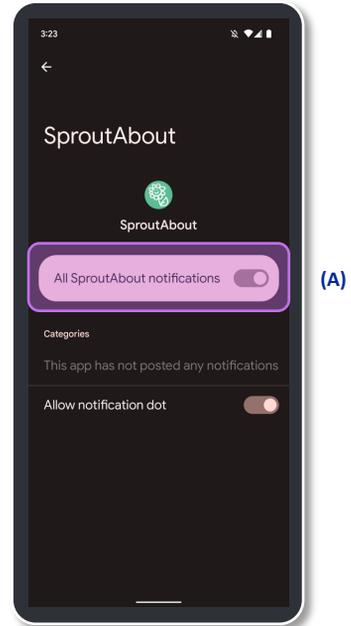
Tap **App settings (A)** to view a list of all apps on your phone. Scroll down and tap **SproutAbout (B)** to modify SproutAbout notifications settings.



Android Notification Settings.

3

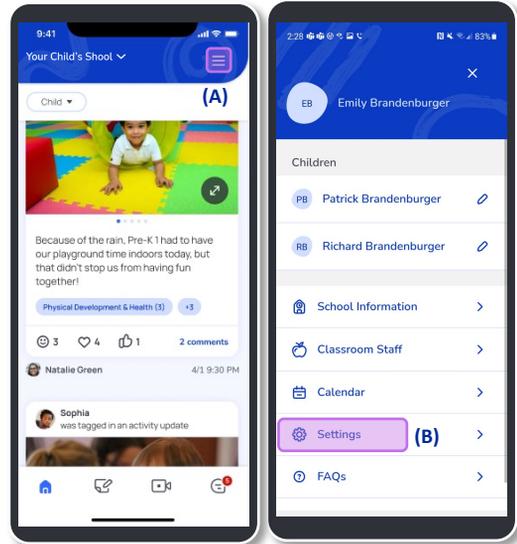
Ensure that **All SproutAbout notifications (A)** is toggled on. Other settings can be customized to your liking on this screen.



SproutAbout Notification Preferences.

1

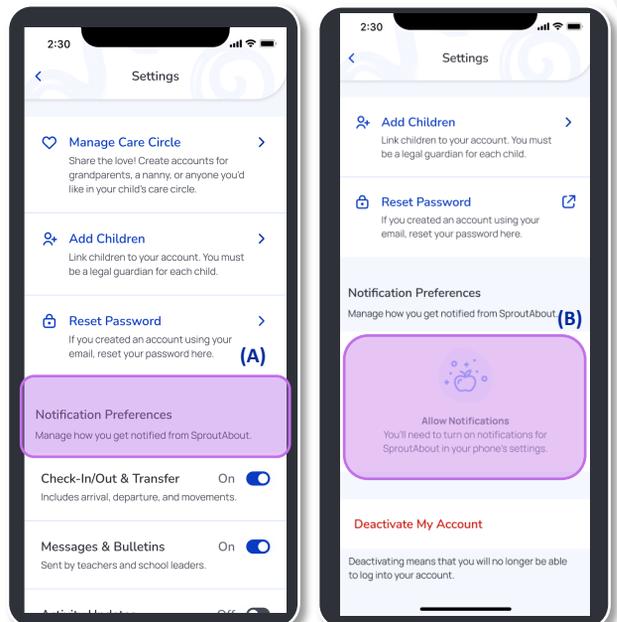
To access the Settings screen in SproutAbout, tap the **Menu (A)** button in the top right corner and then tap the **Settings (B)** button from the list of options.



2

Scroll down on the Settings screen to view the **Notification Preferences (A)** section.

Quick Note: Make sure to turn on SproutAbout notifications in your phone's settings, otherwise you won't be able to view **Notification Preferences (B)** in the app.



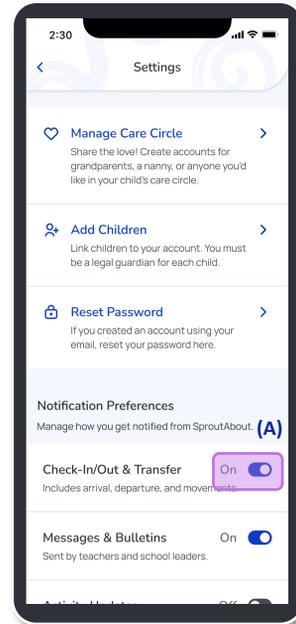
SproutAbout Notification Preferences.

3

In the Notifications Preferences section, you can turn on/off the following push notifications:

- a) **Check-In/Out & Transfer**
- b) **Messages & Bulletins**
- c) **Activity Updates**
- d) **Care Updates**

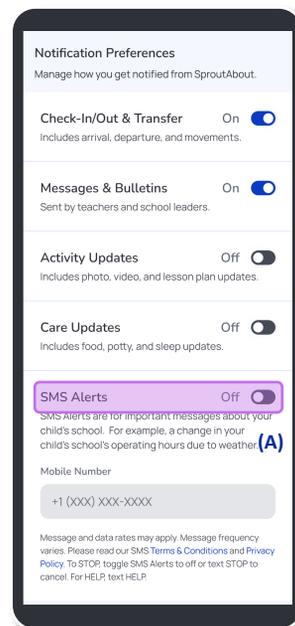
Tap the **Turn On/Off (A)** button on the right side of each feature to turn the push notifications on or off.



4

Turning on **SMS Alerts (A)** will allow SproutAbout to send text messages when important bulletins are sent to your child's school.

This is only available for Legal Guardians.



5

Add your **mobile number (A)** to receive SMS Alerts and tap the **Save (B)** button to save your changes.

Quick Note: Phone numbers must have 10 digits to be valid.

If you leave the screen without saving, a pop-up alert appears. Tap the **Discard Changes (C)** button to delete your updates or the **Cancel (D)** button to continue editing.

