

Resetting Forgotten Password

Complete the following steps to reset your password in Family Link.

1. Click **Password Reminder** link.



WELCOME TO

FAMILYLink

USER NAME

PASSWORD

Forgot your password? [Password Reminder](#)

LOGIN

2. Enter your user name or email address registered to your account.



WELCOME TO

FAMILYLink

Reminder

Please enter your User Name or the email registered to your account and click "Submit". Please follow the instructions.

User Name

OR Email:

Submit

3. Click **Submit**. An email will be sent to address on file with instructions for resetting your password.

*Note: If security questions have been set up, answer the security questions in the appropriate fields, and then set a new password. Click **SUBMIT**.*

Reminder

Please answer the security questions below and enter a new password, then click submit. If you have forgotten the answers to your security questions please click send e-mail and follow the instructions in the e-mail to reset your password.

Security Question: In what city does your nearest sibling live?

Security Question: In what city did you meet your spouse/significant other?

New Password:

Confirm Password:

*If you have forgotten the answers to your security questions, click **SEND EMAIL**. An email will be sent to address on file with instructions for resetting your password.*